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Summary

A professional with having hands-on strong engineering & technical background with a demonstrated history of serving a Japanese Multinational and highly diversified organization for more than two decades as an Executive Manager and Leader with vast experience in People Management, Technical Support, Healthy & Safety, Customer Satisfaction through Products & Services Quality with a clear vision of improving the Quality of life across communities.

Experience



Management Consultant

Mitsubishi Electric Saudi Ltd.

Apr 2021 - Present (4 months +)



Head of Quality Assurance & Safety

Mitsubishi Electric Saudi Ltd.

Apr 2017 - Apr 2021 (4 years 1 month)

Leading:

Health, Safety & Environment (HSE)

Quality Assurance / Quality Control (Product & Service)

Technical Management

Product Reliability & User Safety

Technical Risk Management

Value Engineering

Mitsubishi Customer Care Center (MCCC) - Enhancing Customer Experience



Senior Technical Manager - Field Operations Dept.

Mitsubishi Electric Saudi Ltd.

Apr 2014 - Mar 2017 (3 years)

Technical Management

Health & Safety

Field Quality Assurance & Reliability (Product & Service)

Skill Mapping & TNA.

Skill Development



Technical Manager - Quality Assurance Dept.

Mitsubishi Electric Saudi Ltd.

Apr 2010 - Mar 2014 (4 years)

Assuring the product & service quality by providing Technical Support to Installation & Maintenance Managers, Engineers across KSA.

Bridging factories with our field operations.

Countrywide Field Operation Strategic Planning Manager.



Senior Engineer Field Operations

Mitsubishi Electric Saudi Ltd.

Apr 2009 - Mar 2010 (1 year)

Project Management - PMO (Head Office)



Project Engineer

Mitsubishi Electric Saudi Ltd.

Apr 2004 - Mar 2009 (5 years)

Project Management

Testing & Commissioning

(Domestic & International Business)



Trainee Engineer

Mitsubishi Electric Saudi Ltd.

Dec 2001 - Mar 2004 (2 years 4 months)

Hands-on field trainings on:

Mechanical Installation (Template, Guide Rails, Entrances, Traction Machine, Car Assembly, Roping etc)

Testing & Commissioning (Microprocessor based Electronic Control Panels)

Electrical Parameters & Mechanical adjustments.

Load Tests

High Speed Operation

Final Adjustments

Quality Check

Education



VU

Business Administration

Certificate of Merit (2nd Position)

Licenses & Certifications



Certified Occupational Safety & Health Manager - OSHA Academy Safety and Health Training



ISO 2015 Lead Auditor - Bureau Veritas Group



Certified Elevator Engineer - Mitsubishi Electric



MELCO Project Management Professional - Mitsubishi Electric



Elevator & Escalator Professional - Mitsubishi Electric



Professional Member (Lifetime) - PAKISTAN SAFETY COUNCIL - PSC

Skills

Organizational Leadership • Operations Management • Risk Management • Strategic Management • Quality Assurance • Project Management • Change Management • Technical Support • Quality Control • Contract Management

Honors & Awards



Grand Excellence Award - CEO of Mitsubishi Electric (MELCO) Japan

2012

Secured first position in Global CS Competition. More than 30 Mitsubishi affiliate companies participated in this competition. Grand Excellence Award was issued by CEO of Mitsubishi Electric in Japan.



Best Employee of the year - President of Mitsubishi Electric Saudi Ltd. (MELSA)

2010

Received employee of the year certificate from the President of Mitsubishi Electric for promoting Mitsubishi Electric Quality Philosophy in Saudi Arabia.



Merit Certificate (2nd position in Business Administration) - President of Pakistan

Mar 2020

Received a certificate of merit during the University's 11th convocation for securing the second position in the Business Administration Degree. (Convention center, Islamabad).