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Top Skills

Cisco devices
Routing Protocols
iPod

Languages

English (Full Professional)
Arabic (Elementary)
Urdu (Native or Bilingual)

Certifications

Microsoft Certified System Administrator (MCSA)
Microsoft Certified Professional (MCP)
Cisco Certified Network Associate (CCNA)
Juniper Networks Certified Internet Specialist (JNCIS-SEC)
Juniper Networks Certified Internet Associate (JNCIA-JUNOS)

Mubasshir Qamar Bhatti 3000+

IT Manager at International Grand Mart Supermarket LLC
United Arab Emirates

Summary

- IT Project Management and hands-on technical experience of Strategic Technology Projects & IT Services within Retail Sector, Real-estate, Pakistan Army, Security Services, Health Care Division, Hotels/hospitality sector fields etc.
- Expertise in Project-Planning, Scope definition and change management, Time-lines tracking with respect to Project-Delivery, Budgeting and costing of projects, Risk-management, selection of team & resources, team management and team-mentoring, customer and corporate relationships.
- Experience in planning, execution & delivering projects of Retail Industry, Data-Center, ICT infrastructure, Data/Voice/Video Networks, Network Management System, Point Of Sale & its Operations, Contact-Centers, Security & Surveillance system consisting of 1500+ outdoor IP Cameras over Wireless/Fiber & Command Control Centers setup to monitor and cover over 1 billion Sq ft area, RFID & Bio-metric, Access Control Systems, Anti-theft System.
- Interrelated domains management like inventory management, procurement, Service level agreements, communication with internal and external stake-holders, status reporting etc.
- Hands on experience to build and operational IT Infrastructure with Enterprise Resource Planning from Microsoft Dynamics AX and GravityRP and Hardware deployment from HP, DELL, IBM, EMC, NetApp, Fortinet and Sonicwall Firewalls, Cisco, Juniper, Avaya, SMC Routers & Switches.
- Experience in the delivery of high availability IT services in accordance with IT Service Management principles, governing incident, problem, change, release and configuration management.
- Experience in structured methodologies for the design, implementation and maintenance of software applications and Implementation & management of SQL Servers.
- Robust Working Experience in various Operating Systems Platforms like Vmware, Hyper-V, Microsoft Servers, macOS, iOS, Android, messaging Servers Microsoft Exchange & IBM Lotus Domino.

Experience

International Grand Mart Supermarket LLC

IT Manager

October 2019 - Present (1 year 7 months)

United Arab Emirates

Grand Mart General Trading LLC, Dubai, UAE

IT, Microsoft Dynamics ERP & GravityRP Administrator

July 2012 - October 2019 (7 years 4 months)

Dubai, UAE

I was performing as an IT, Microsoft Dynamics ERP & GravityRP Administrator in Grand Mart General Trading LLC Dubai. I am responsible for all IT related operations of Grand Mart. Microsoft Dynamics AX 2012 R3 & R2, GravityRP (A complete Retail Solution), Microsoft Dynamics AX 2012 FP, Microsoft Dynamics AX Retail 2012, Dynamics AX Anywhere, Windows Server 2012, Windows Server 2008, Windows Server 2003, SQL Server 2014, SQL Server 2012, SQL Server 2008, Active Directory, VPN, Vision 2000 Retail, NVR.

Bahria Town (Pvt) Ltd.

4 years

Team Lead Technical

July 2009 - July 2012 (3 years 1 month)

Islamabad, Rawalpindi, Lahore, Pakistan

My responsibilities are being transferred within Bahria Town from Safari Cash & Carry Lahore from July-2009, therefore moved to Command and Control Centre Bahria Town Rawalpindi as a Team Lead Technical with effect of the current date.

I was responsible for all Technical Operations of Command and Control Centre Security Services Department (Islamabad, Rawalpindi, Lahore) Bahria Town.

Bahria Town is the Asia's largest private property developer.

In my job responsibilities hiring of staff, survey and new installations, maintain record, support (local & remote) of LAN, WLAN, Server 2003, Server 2008 R2, ISA Server, Firewall Server, Backup Server, Storage Server, EMC2, Wireless Networks, Optical Fiber Based Network, Network Management System (NMS), Base Transceiver System (BTS), Xeon Based Servers, Servers, 300+ IP Cameras and Analog Cameras (Axis, IndigoVision, AVTECH, Panasonic, Samsung, Proline, Sony, Toshiba, Olympia, Canon, Fujiya), Wireless Technology (Access Point, CPE, Bridges), Switches, Routers, Radio

Links e.g. UBNT, Exalt, Mac Sat, SmartBridges, Cisco, Linksys, TP-Link, Huawei, Juniper. Security System which includes License Based NVR, DVR Systems, RFID & E-Tag system for Entry/Exit Gates, Road Blockers, Access Control System, Under Vehicle Surveillance System, Scanners, Electronic Barriers, Walk Through Gates.

Manager IT

August 2008 - July 2009 (1 year)

Lahore, Pakistan

I was performing my services as IT Manager of Safari Cash & Carry, Lahore. I was responsible for all IT related operations. There were 5 Servers (2003 SQL Server, ISA Server 2003, 2 Storage Servers, Accounting Server Peach Tree), 1 firewall, 28 nodes and 5 tills (cash counters), LAN and WLAN based network, Barcode Printer, Receipt Printers, Bed Scanners, Handy Scanners and Online DVR System. The Company is a part of Bahria Town and is engaged in the Retail Business. It is one of the best stores in Pakistan.

Cosmo Cash & Carry SGM Group

Manager IT

November 2011 - May 2012 (7 months)

Rawalpindi, Pakistan

I was performing as a Manager IT and I was handling the Database which was having Sever 2008 R2 and SQL Server, with this I was also handling 32 workstations and 10 till machines and this network was operated by LAN and Wireless. The Setup also included Bar Code Printer, Receipt Printers, Handy Scanners and Online DVR System. The main and basic responsibility was to hire new staff, team training and to support the whole network also to handle the hardware level issues, Port Forwarding on Live IP's and ensure through staff to check the new incoming stock and to make proper entries, price changing and to make a check on sell and return the stock quantities through data base. In all this I was also have to attend the High Management Meetings and to represent the department Progress and workout. SGM Group Rawalpindi is second largest importers in Pakistan.

Education

Diploma in System Engineering (DSE Server2003)