

Syed Umair Mansoor

QA Automation | Scrum | DevOps Consultant

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Seasoned professional with 12+ years of experience in Information Technology, Quality Assurance, Project Management and Process Automation. Extensive experience in designing, implementing and securing mission critical sensitive applications for variety of private and public sector enterprises. Recognized by business to champion all aspects of Quality and Automation in application lifecycle to support business objectives.



Professional Experience



Riyadh, Saudi Arabia
www.elm.sa

QA Lead & DevOps Member

Sept 2013 – to date

Projects:

- | | |
|---|---------------------|
| ▪ Citizen Accounts (حساب المواطن) | Jul 2015 – Dec 2016 |
| ▪ Ministry of Housing (وزارة الإسكان) | Sep 2013 – Dec 2016 |
| ▪ Ministry of Finance (برنامج إعفاءات القروض) | Mar 2016 – Aug 2017 |
| ▪ Payment System (سداد) | Apr 2019 – to date |
| ▪ Ejar (برنامج إيجار) | Jun 2019 – Oct 2019 |
| ▪ ALM (Atlassian and integration tools CI/CD) | Aug 2019 – to date |

- Leading activities to transform business requirements into functional testable epics
- Defining Risk calculation and mitigation plan and pathways for PM
- Managing functional integration tests for different modules and components
- Supporting non-functional test (usually Load, Performance, Penetration, Security) & setting its benchmark
- Manage and perform incident response activities along with production support
- Facilitating QA workflow, Bug prioritization, severity responses, quality reports and statistical review
- Java Automation framework extension and API/UI automation result driver for Continuous Testing
- Implementing QA Continuous Testing for internal releases at staging heading towards CI/CD pipeline
- Supported, advised and addressed some critical subjects and protected a large amount of investment



Riyadh, Saudi Arabia
www.slnee.com

QA Manager (Automation)

Sept 2012 – Sept 2013

DEV/QA Release Management

Projects:

- | | |
|----------------------------------|----------------------|
| ▪ Imam University (imamu.edu.sa) | Sept 2012 – Aug 2013 |
|----------------------------------|----------------------|

- Managing multiple streams and branches simultaneously
- Meetings with business and clients to clarify technical aspects and estimations
- Resource cost and allocation management
- Assisting in architectural design of application to streamline development work
- Multidisciplinary, multilingual resources were the part of the team
- Technical decision making in complex multifaceted scenarios
- Research on emerging security threats, Performance, UI and Responses
- Balancing the conflicts and change request by prioritization and pragmatic approaches
- Applying lean practices to Dev and QA workflows by removing wastes



Dubai, UAE
www.royalcyber.com

Senior QA Analyst

IBM CLM Consultant

Feb 2011 – Sept 2012

Projects:

- EDI HIPA 4010-5010 Migration - USA Feb 2011 – Dec 2011
- Office National – Australia Sept 2013 – Dec 2016
- Aramark – Canada Mar 2016 – Aug 2017

- Designing test case and test strategy to support testing lifecycle
- Automating regression test suites on IBM Rational Functional Tester java
- Performing Load and Performance test on Pre Prod using RPT and JMeter
- Learned and implemented IBM CLM jazz platform using RRC RQM RTC RFT DOORS CCM
- HPQC training for a non IBM customer
- IBM WebSphere and PHP Magento site configuration and testing activities
- Creating classified massive reusable test data to perform ETL activities for tests according to BRS/SRS
- Deployed IBM AppScan and Green Hat for integration and vulnerabilities assessment, clear quest for SCM



Karachi, PK
www.duhs.edu.pk

ERP QA Specialist

Oracle CMS Support

Jan 2011 – Feb 2012

Projects:

- Oracle PeopleSoft Campus Management Solution Jan 2011 – Feb 2012

- Involved in the User Acceptance Test (UAT) phase-II to point out the gaps which have to be resolved providing techno-functional trainings to the faculty staff of concerned departments to make use of PeopleSoft Campus Solution at University effectively
- As a key member of team involved in Student Records, Recruiting & Admissions, Grade Book, Self-Services, Campus Community and Hostel Management System Modules of PeopleSoft Campus Solutions and also have good grip on Attendance Roster, Class Scheduling & Course Catalog
- Preparing the documents for Standard Operating Procedures (SOP) and Data Gathering
- Involved in Data mapping, data conversion and Data loading from the external system into PeopleSoft tables, XML reporting using templates
- Participate in post-production activities, Exporting and importing the system backups



Karachi, PK
www.swiftem.com

Associate QA

Process Automation

Oct 2007 – Jan 2011

Projects:

- United states steel company LA Jan 2011 – Feb 2012
- Orient Advertising Pvt, Ltd Oct 2007 – Nov 2008

- Writing and executing test cases using standard procedures
- Assisting technical writers to complete the handbook
- Started using test case management solutions VersionOne and VmLogix
- Designing manual STLC process, for priority and severity issues
- Started partial implementation of record playback software for simple regression tests
- Learned testing types and stages, requirement test, functional, regression, sanity and then UAT
- Learned negotiation skills on bug with team leads and QA manager
- Reporting all major issues to senior management, escalation system.
- Learned scripting and applied it on windows and shell to verify the behaviors
- Successfully deployed major releases over remote servers and configured with no major issues

Education

- **Mastered Certificate AI Machine Learning** *Harvard University, MA, USA* 2020
- **Bachelor of Science in Computer Engineering** *Sir Syed University, Khi, Pakistan* 2005

Training & Certifications

Course / Training / Certification	Institute	Year
Data Science, Machine Learning	Harvard University, MA, USA - Certificate	2020
DevOps Foundation	KPL Knowledge Solution, UK	2019
PMP	Certificate Id: ARxyrwmPgcrbH2WPBhJM-DtHBE1J	2019
Advance SQL (Big Data)	Career Center – Manhattan, New York, USA	2019
Enterprise Architecture Foundation	TOGAF, Riyadh, KSA	2018
DevOps Engineer	LinkedIn – Online	2019
DevOps SRE	LinkedIn – Online	2019
CISSP	LinkedIn – Online	2019
TOGAF	LinkedIn – Online	2019
Python	LinkedIn – Online	2019
Advanced SQL for Data Scientist	LinkedIn – Online	2019
CAE	ISTQB, London – UK	2017
CEH V 9.0	EC Council Koenig – California, USA	2017
Selenium WebDriver	Future Trend, London, UK	2016
ISTQB Foundation	TSG – London, UK	2014
Microsoft Specialist 070-480	Alkhaleej Microsoft, Riyadh, KSA	2013
IBM RFT Java 00842	IBM – Karachi, PK	2011

Products, Solutions & Technologies

Leading and Management	
PMP	Value Stream Matrix, HLD, BCR, ROI, Work Breakdown, Estimation, Retrospectives, Communication and other approaches and methodologies applied daily.
Enterprise Architecture	Comprehensive well defined practices
TOGAF	Applying high level approaches using togaf principles
Six Sigma: Green Belt	Continuous Process Improvement
SAFe	Scaled Agile framework, applying lean practices
JIRA	Project Management and bug tracking
Trello	Teams collaboration and task visualizer
MS Project	Resource, task and budget scheduling and workload analysis
Security and Vulnerability Assessment	
AppScan	IBM Security testing and vulnerability assessment tool
Burp Suite	Proxy based web application security analysis tool
Wireshark	Network Protocol analysis
EICAR	EICAR standard Antivirus tests
Quality Assurance & Automation	
IDEs	IntelliJ, Visual Studio, Eclipse
Languages	Java, Java Scripting, C#
Selenium	Java and C#, using cucumber, testNG and appium framework, maven plugins, Xtent and log4j for reporting and logging

SQL	Oracle SQL and MS SQL
R	R studio, R scripting, Data Science, statistical scripting
Groovy	For Jira Integration, ScriptRunner for JIRA
ETL	Test Production & Data Management
Git	Bash, Source Code management using github
SoapUI	For SOAP and REST, functional and load test, sql injection.
Test Process Management	Vmx Logix and Version One, Collaboration and value strategic delivery tool
Test Automation	Rational Robot, RFT, HPQC

SDLC & ALM

CLM	IBM – RTC, RQM, RFT, RRC, Clear Quest
Atlassian	Jira, Service Desk, Confluence, BitBucket,
Bamboo	Automated build management and integrations
Jenkins	Jenkins for CI/CD/CT

Membership and Recognition

Founder	www.maasi.com.pk NGO
Patron	www.gbaji.pk General Service Provider
Member	American Society of Quality since 2013
Countries visited for business	Valid USA, UK, France, Switzerland, Turkey, Qatar, Bahrain, UAE