UMAIR REHMAN

IT–NETWORKING PROFESSIONAL

CCNA (R&S), Fortinet NSE4, Aruba 6.0, CCNP (TSHOOT)

Offering 6+ years of comprehensive experience in planning, end to end IT Infrastructure and Network Administration **(WAN & LAN).** A visionary technocrat with strong abilities in liaising with other functional head of technology department to improve and execute tracking development against plan and seeking strategies for increasing efficiency and enhancing the return on investment.

CONTACT ME

📍 Fujairah, UAE

📞 +971 52 762 6686

✉ umair686@gmail.com

SOCIAL

LinkedIn
https://www.linkedin.com/in/umair-rehman686/

PERSONAL INFO

❖ Age: 33
❖ Nationality: Pakistani
❖ Marital Status: Married
❖ Religion: Islam
❖ Visa Status: Employment

EDUCATION

Bachelors of Computer Engineer
Qurtuba University, Peshawar (2009-2011)

HSSE - F. Sc. (Pre-Engineering)
Qurtuba College (2002-2004)

SSC - *Matric*
Pasban Model School, Zarobi, Swabi (2001-2002)

WORK EXPERIENCE

Network & Security Engineer
Fujairah National Group, Fujairah, UAE
June 2015 to Present

Fujairah National Group is one of the largest and well-established company on the East Coast of the UAE. Established in 1982, FNG operates across diverse segments including Oil storage, Trading, Healthcare, Education, Aviation, Shipping, Construction, Transport and Industries.
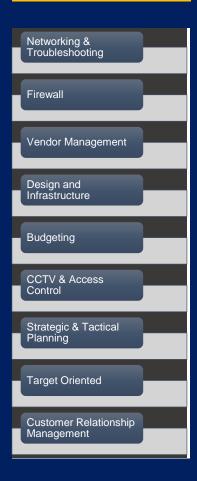
Responsibility

❖ Administering and troubleshooting LANs and WANs for **3000+** users, Cisco **35xx, 37xx** series Switches and **19xx, 29xx** router, user accounts and groups in AD, file and share permissions. Furthermore, Cisco IP Phones **78xx, 79xx**, **88xx**, **CUCM**, **CME**, **CUE**, WLC of **Aruba 7010** and access points.
❖ Managed **VLANs, VTP, SVI, DHCP, DNS** and **IOS** upgrades and firewalls of **FortiGate, FortiAPs** and **FortiAnalyzer**.
❖ Installing, Administering and troubleshooting **Suprema** Access Controls and TA terminals, MFDs, OS and PCs with different components.
❖ Configuring and administering Office 365, ODFB, accounts in MS outlook 2010, 2013, 2016 & O365.
❖ Coordination with Help desk and other Engineers through **SolarWinds** Help desk solution.
❖ I wrote and implemented the **Incident Management Process** and **Domain Join** Policy for the group.
❖ Providing remote support to users using RDP, DameWare mini and Ammyy Admin.
❖ Support for both PABX Systems via maintenance providers, users and desktop support.
❖ Escalation of process incase order is not fulfilling during the Service Level Agreement.
❖ Participated in all Data and Voice projects and provided the first line support to users.
❖ Consult users concerning products and SOP.
❖ Manages the data center, IDF and computer host systems including hardware, software and equipment such as air-conditioning system, UPS and fire protection system.
❖ Managing and leading a team of technician for Projects.

PROFESSIONAL QUALIFICATIONS

- Networking & Troubleshooting
- Firewall
- Vendor Management
- Design and Infrastructure
- Budgeting
- CCTV & Access Control
- Strategic & Tactical Planning
- Target Oriented
- Customer Relationship Management

PROFESSIONAL CERTIFICATION

* **CCNA (R&S) Certified**

   (License # CSCO12964135)

* **Fortinet NSE 4**

   (License # FORT029379)

* **Aruba 6.4**

   (License # HPE73002414)

* **CCNP (In Progress)**

REFERENCES

Will be furnished on request.

Achievements

- ❖ Successfully achieved in saving of 600,000 AED annually by proposing point to point and Site to Site connections between sister companies. I lead and supervised the project.
- ❖ Successfully formulated and implemented IT policies and ITIL practices in entire group.
- ❖ Reducing network outages and quickly detect, diagnose, and resolve network performance issues with affordable, easy-to-use NPM of **SolarWinds**.

IT Administrator

United Engineers, Peshawar, KP, Pakistan
Aug 2009 – Jan 2014

UNITED ENGINEERS was found in the year 2000, specializing in computer technology, digital and analog monitors, printers, and software. acquired major domestic projects from GOVT OF PAKISTAN, INGOs and NGOs.

Responsibility

- ❖ Administering and troubleshooting LANs and WANs Clients.
- ❖ Installing and Configuring Windows Server 2003 2008, Active Directory, DNS, DHCP and File servers.
- ❖ Creating and administering user accounts and groups in AD, file and share permissions.
- ❖ IT Procurement that includes the creation and management of request for quotations (RFQs), requests for proposals (RFPs), requests for information (RFI) and managing supplier relationships.
- ❖ I was part of team that wrote and implemented IT Policies and Procedures ensuring SLA is achieved.
- ❖ Creating and administering new email accounts for Employees.
- ❖ Installing and troubleshooting APs, Switches and routers of TP-Link, D-Link and Netgear.
- ❖ Planning, Budgeting and Purchasing IT equipment's.
- ❖ Daily troubleshooting of different version of Window.
- ❖ Collecting information about the new IT products from suppliers and manufacturers through phone and email.
- ❖ Configuring and troubleshooting MS Outlook 2010 & LotusMail.
- ❖ Preparing test material for the team, conducting knowledge sharing meetings, identify and fix problem encountered by them.
- ❖ Maintaining documentation of IT accessories both in soft and hard form.
- ❖ Providing basic IT training to new hired staff