

JUNAID MUSTAFA

P.O.BOX 38810 DHAHRAN 31942 KINGDOM OF SAUDI ARABIA.



PERSONAL INFORMATION

Driving License: **Valid**

E-mail:- junaid.mustafa57@outlook.com

Date of Birth: - **Oct 20, 1986.**

Phone#:-**0096532330955.**

Nationality :- **Pakistani**

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OBJECTIVE

To put my best in every task which is assigned to me, I believe that everyone comes in this world with no experience of living but we are running this marvelous world with the experience of others and creativity of our own.

PROFESSIONAL HIGHLIGHTS

- OS Management 7,8,10
- Fortinet Firewall
- POS Server Management
- CISCO Operations
- Salto Digital Door System
- MS Server 2008 - 12
- Network Monitoring
- IP Camera Management
- Opera Hotel Sys management

PROFESSIONAL EXPERIENCE



Network Team Lead & System Admin

Duration: Feb 2016 – Till Now

Company: SUNSET BEACH RESORT MARINA & SPA

Location: Al-Khobar KSA



- Managed the IT strategic initiatives provide leadership for delivery of high quality technical solutions for organizational projects, network solutions deployment and provide IT support for all new and potential sites for Sunset Beach Resort.
- Active Directory Management, Daily routine server operations for 12 different application & database servers, Users group & policies management of MS Server 2008 & 2012.
- POS Server management with 35 workstations of PAR POS & Tablets. Network printer management with all POS locations. New menu upgradation. New Items enrollment with proper Station Numbers, revenue center & report categories.
- Management of SPA Soft & Music servers. Users & password management and new music files upgradation for centralized music system for Pearl Spa area.
- Attendance Management System for Employees Machines, Enrollment, Reports & Shift management. Installation of biometric attendance machines.
- Management of IP routing/switching technologies and protocols including management of Internet services in 8 Beach Villas of HHP Al-Saud Family, 5 Hotels of resort 175 Chalets & 35 Beach Cabanas.
- Management of CISCO Switches model SF 300, CISCO 2960 & Core Switch 4500. Cable management, CISCO Switches backup monitoring, troubleshooting & configuration.
- Experience of managing user's groups & events in Opera Hotel Management system.
- Hik-vision IP Camera management of more than 100 IP Cameras in all over resort. Installation & management of IP Cameras & Network Video Recorder facilities.

- Maintained and documenting the configuration of the network, for improving and adapting existing subsystems and systems for application to new and future customer requirements.
- SALTO Server & Management system for Hotel Reservation Software. Management of Users, Key Updating & Record Management. SALTO Door lock management.

❖ **Network Engineer**

Duration: Nov 2013 – Jan 2016 (2Years 2 months)
Company: CIBERSENSE



- Maintained and documenting the configuration of the network, for improving and adapting existing subsystems and systems for application to new and future customer requirements.
- Management of Cisco's switching stack (3560/2960) and routers (2800/2600) for HO and all interconnecting sites.
- Management of routing protocols, switching mechanisms, VLANs, IP setup, VPN solutions, ACLs and MAC filtering as per HO and customer's requirements.
- Administered DHCP scopes for different VLANs, DNS zones for Cipersense's in-house projects and web applications / websites deployed on internet for customers.
- Supervised NOC team and day-to-day NOC operations.
- Deployed PRTG system to monitor network and system infrastructure of Cipersense's and customer's sites.
- Monitored IT helpdesk support operations and as IT support lead engineer provide third line solutions for reported issues.

❖ **NETWORK ENGINEER**

Duration: (2Years 1 month) (Oct 2011 – Nov 2013)
Company: SHERSERVE Faisalabad. (Sister Company of Amboco. U.K)



- Performed Network Operations in NOC for Sherserve & Ambosco UK.
- Creation, installation management & monitoring of VMware Virtual Servers.
- Support & Management of Local Server & RACKSPACE Cloud Servers.
- Management of Cloud e-mails Server & all employees e-mail services.
- Project management planning, Project execution plans, Project monitoring and control, Project deliverables monitoring, Project closure, Products testing for Pakistan & UK.
- Outstanding analytical, problem-solving, and troubleshooting ability.
- Managing applications deployment and planning for Pakistan & UK. Analyzing and resolving faults, ranging from a major system crash to a forgotten password.
- Ability to multi-task and prioritize effectively, Poise and patience when dealing with clients.

❖ **RF ENGINEER**

Duration: April 2011 – June 2011 (2 month)
Company: PAKISTAN TELECOMMUNICATION COMPANY Ltd.
Location: PTCL Headquarter Islamabad G8/4



- Work at Wireless Networks & GIS Planning Department.
- RF (Radio Frequency) Planning 450 MHz, 1900MHz. Link Budgeting.
- Hands on practice on 3G / 4G tools, Coverage Planning & Mapping.
- EVDO Device Testing of CDMA 2000 EVDO-REV 0- REV A- REV B.
- Work on 10G DWDM project of PTCL-HUAWEI-ZTE project.

- Transmission planning using Global Mapping tools.
- Site Surveying & Drive Testing.

◆ **NETWORK ENGINEER**

- Duration: Jan 2010 – March 2011 (1Year 3month)
- Company: TECHNOVISION PHARMACEUTICALS Islamabad.

◆ **Assistant Network ENGINEER**

- Duration: Jan 2005 – Aug 2006 (1 Year 8month)
- Company: TECHNOVISION PHARMACEUTICALS Islamabad.

EDUCATION

◆ **BS. TELECOMMUNICATION & NETWORKING**

- **Duration:** 4 Years (Sep 2006 – Aug 2010)
- **University:** Comsats University Islamabad.

◆ **ASSOCIATE ENGINEERING in COMPUTER INFORMATION TECHNOLOGY**

- Duration: 3 Years (Sep 2002 – Aug 2005)
- Institute: Pakistan Ordinance Factories Institute of Technology Wah Cantt.
- Grade: A.

CERTIFICATIONS

◆ **PMP 35 Contact Hours**

- Certification ID # 338101793021
- Certificate Authority: PMI America
- PMI Online Campus ID # 3871

◆ **CCNA Routing & Switching**

- Certification ID # CSC012725883
- Certificate Authority: CISCO

◆ **ITIL Foundation in IT Service Management**

- Effective from: Oct 2015
- Reg # 20458940
- Certificate Authority: EXIN

◆ **SDH/DWDM Transmission**

- Dates: (July 2011)
- License # 26214
- Certificate Authority: PTCL Pakistan.

HONOURS & AWARDS

- Achieved Employee of the Month January 2017 at Sunset Beach Resort.
- Achieved **certificate of excellence** in year 2013 from sherserve.
- University semester **scholarship holder** in 1st, 3rd, 4th, 5th, & 7th semester
- **Awarded** as proctor by proctorial board CIIT WAH **from 2nd semester till 8th semester** due to the leadership, strategic thinking, negotiation skills, time meeting management & excellent communication skills.
- Participation in **international project competition & international paper conference** frontiers of information technology Islamabad 2010.
- **Winner** inter-department debate competition. CIIT WAH 2010.
- **Winner** of best CR/Proctor by proctorial board CIIT WAH2009.
- Participation in **quiz competition** VISIO spark CIIT WAH 2009.
- **Organize & supervise** the ushers at university convocation 2008.

LANGUAGES

- **ENGLISH** **URDU**

REFERANCES

- **SHALL BE FURBISHED ON DEMAND**