Muneeb Iqbal Muhammad

Network Hardware Support (Distinguished Staff)

at King Fahad University of Petrolium & Minerals

Location:	Eastern Province, Saudi Arabia
Education:	Diploma, ITIL Found…
Experience:	14 Years

Contact

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Last Activity: 2015-11-28   **Ref.: CV2087580**

Target Job

Target Job Title:	Computer Hardware & Network Engineer / IT Help Desk
Career Level:	Management
Target Job Location:	UAE; Abu Dhabi, UAE; Ajman, UAE; Dubai, UAE; Sharjah, UAE; Jeddah , Saudi Arabia; Mecca, Saudi Arabia; Medina, Saudi Arabia; Riyadh, Saudi Arabia
Career Objective:	To work in a challenging environment where I fully apply my abilities. I like to learn more and more and I see my self as young dynamic person work in all kind of challenging environment.
Target Industry:	Computer/Hardware; Education, Training, and Library; Information Technology; Installation, Maintenance, and Repair; Administration; Technical/Maintenance
Employment Type:	Employee
Employment Status:	Full time
Target Monthly Salary:	USD 3,000
Notice Period:	1 month or less
Last Monthly Salary:	USD 1,500

Personal Information

Birth Date:	8 May 1981 (Age: 34)

Gender:	Male
Nationality:	Pakistan
Residence Country:	Eastern Province, Saudi Arabia
Visa Status:	Residency Visa (Transferable)
Marital Status:	Married
Number of Dependents:	2
Driving License Issued From:	Saudi Arabia

Experience (14 Years)

Network Hardware Support (Distinguished Staff)

at King Fahad University of Petrolium & Minerals

Location: Dammam, Saudi Arabia
Company Industry: Education, Training, and Library
Job Role: Support Services
January 2009 - Present

☐ Installation of Server racks with cabling and KVM switches.
☐ Installation of UPS in data centers.
☐ Cat5e /Cat6e and Optical Fiber Patch Panel Installation
☐ Diagnose hardware and software problems, and replace defective components.
☐ Maintain and administer computer networks and related computing environments, including computer hardware, systems software, applications software, and all configurations
☐ Perform routine network startup and shutdown procedures, and maintain control records.
☐ Design, configure, and test computer hardware, networking software and operating system software.
☐ Recommend changes to improve systems and network configurations, and determine hardware or software requirements related to such changes.
☐ Confer with network users about how to solve existing system problems
☐ Monitor network performance in order to determine whether adjustments need to be made, and to determine where changes will need to be made in the future
☐ Load computer tapes and disks, and install software and printer paper or forms
☐ Maintain logs related to network functions, as well as maintenance and repair records.
☐ Research new technology, and implement it or recommend its implementation.
☐ Maintain an inventory of parts for emergency repairs.
☐ Coordinate with vendors and with company personnel in order to facilitate purchases.
☐ Manage user accounts, permissions, email, anti-virus, anti-spam
☐ Plans and supports network and computing infrastructure.
☐ Install, configure, maintain network services, equipment and devices.
☐ Recommend network solutions for short-, medium-, and long-range network projects.
☐ Work as a team member with other technical staff, such as systems to ensure connectivity and compatibility between systems.
☐ Logical & Physical network troubleshooting.
☐ Configuration of network Devices (3Com & Cisco)
☐ Support Students, Staff & Faculties.
☐ Design & Implementation of Network Infrastructure.
☐ Purchase & Demand Orders.

Hardware Expert

at Election Commision Government of Pakistan

Location: Peshawar, Pakistan
Company Industry: Government Sector
Job Role: Technology/IT
September 2007 - January 2009

Maintain the Computer Hardware Equipments
Solve the troubleshooting
Keep the Hardware Inventry

Keep the Hardware Equipment uptodate

Computer Teacher/ Center Coordinator

at The City School System Netwrok

Location: Peshawar, Pakistan
Company Industry: Education, Training, and Library
Job Role: Education/Training
November 2006 - September 2007

Ø Lab Administrator
Ø Branch Coordinator
Ø Handle all kind of work related to Head Office
Ø NCC Teacher
Ø Network Administrator

Computer Lab Assistant / Center Coordinator

at The City School System Netwrok

Location: Pakistan
Company Industry: Education, Training, and Library
Job Role: Education/Training
May 2006 - November 2006

Ø Duration of Work (One Year)
Ø Lab Administrator / Office Assistant
Ø Branch Coordinator
Ø Handle all kind of work related to Head Office
Ø Taught NCC
Ø Network Administrator

Computer Lab Assistant / Center Coordinator

at The City School System Netwrok

Location: Pakistan , The City School Kohat Senior Branch Plot no 68, 69 Street 2 sector 2 KDA Kohat
Company Industry: Administration
Job Role: Administration
April 2005 - May 2006

Ø Duration of Work (One Year)
Ø Lab Administrator / Office Assistant
Ø Branch Coordinator
Ø Handle all kind of work related to Head Office
Ø Taught NCC
Ø Network Administrator

Sales and Hardware Engnieer

at Space Tech Computers Sales and Service

Location: Pakistan , Shop No 9-10 Rasheed Plaza University Road Peshawar Opposity Gul Haji Plaza
Company Industry: Computer/Hardware
Job Role: Technology/IT
August 2003 - April 2005

I worked as Sales Manager and also Hardware Engineer.
I had experience of working in field in different offices.

Extra years of experience not listed above: 1 Years, 5 Months

Education

Diploma , ITIL Foundation V3

at Tech Bench

Location: Dammam, Saudi Arabia
November 2013
Grade: 95 out of 100

The ITIL training course was organised by Tech Bench and I completed the course.

Diploma , CCNA

at New Horizon

Location: Dammam, Saudi Arabia
June 2011
Grade: 85 out of 100

CCNA training completed and cisco course completion certificate awarded

Diploma , Computer Hardware and Troubleshooting

at The City School

Location: Islamabad, Pakistan
May 2006
Grade: 95 out of 100

The training was given by the head office IT team.

Diploma , NETWORKING

at INNOVA INSTITUTE

Location: Peshawar Pakistan
July 2005
Grade: 90 out of 100

i GOT "A" GRADE IN THIS COURSE

Bachelor's degree , Computer Sciences

at University of Peshawar

Location: Peshawar Pakistan
March 2003
Grade: 65 out of 100

Mathematics, Statistics, Computer Scinece.

Specialties

Computer Hardware Troubleshooting	Hardware 2FSoftware Installation	HP
Questions: 0	Questions: 0	Questions: 0
Answers: 0	Answers: 0	Answers: 0

Cisco Switches

Questions: 0
Answers: 0

Microsoft Office

Questions: 0
Answers: 0

Skills

Computer Hardware and Networking

Level: Expert | **Last Used:** 1 month or less

Computer Lab Administrator and Computer Instructor

Level: Expert | **Last Used:** 1 month or less

Hardware Troublshooting

Level: Expert | **Last Used:** 1 month or less

Active Directory Management

Level: Expert | **Last Used:** 1 month or less

Microsoft Outlook

Level: Expert | **Last Used:** 1 month or less

Microsoft Office 2003,2007,2010

Level: Expert | **Last Used:** 1 month or less

Servers Installation & Management

Level: Expert | **Last Used:** 1 month or less

Cisco, 3Com Switches Configuration

Level: Expert | **Last Used:** 1 month or less

Structured Cabling Cat5e, Cat6

Level: Expert | **Last Used:** 1 month or less

Patch Panel Installation

Level: Expert | **Last Used:** 1 month or less

Microsoft Visio 2003,2007

Level: Expert | **Last Used:** 1 month or less

Antivirus, Servers Backup

Level: Expert | **Last Used:** 1 month or less

Laptop Install & Repair

Level: Expert | **Last Used:** 1 month or less

Projector Installation & Support

Level: Expert | **Last Used:** 1 month or less

HP Printers Installation & Support

Level: Expert | **Last Used:** 1 month or less

Purchase & Upgrade of IT Equipments

Level: Expert | **Last Used:** 3 months or less

Languages

Arabic

Level: Beginner | **Experience:** 5 years or less | **Last Used:** 1 month or less

English

Level: Expert | **Experience:** 10 years or less | **Last Used:** 1 month or less

Pushto

Level: Expert | **Experience:** More than 10 years | **Last Used:** 1 month or less

Urdu

Level: Expert | **Experience:** More than 10 years | **Last Used:** 1 month or less

References

Yusuf Sharif Hassan

Job Title: Windows Administrator
Company Name: King Fahd University of Petroleum & Minerals
Phone Number: +966.506879237
Email Address: yshassan@kfupm.edu.sa

Khalid Mallick

Job Title: Engineer 1
Company Name: King Fahad University of Petroleum & Minerals
Phone Number: +966.5606620786
Email Address: kmallick@kfupm.edu.sa

Training and Certifications

ITIL Foundation V3 (Certificate)

Issued in: November 2013 **Valid Until:** November 2013

Microsoft Exchange and Lync Training Certificate (Certificate)

Issued in: September 2012 **Valid Until:** September 2012

CCNA (Certificate)

Issued in: June 2011 **Valid Until:** June 2011

Hobbies and Interests

Cricket

Recommendations

I have know Mr. Iqbal in the capacities on IT Projects Manager and Senior Systems Administrator at KFUPM. I have found him to be a thorough professional giving special details to fine details and ensuring completion of tasks assigned to him. In addition to his technical competency, he has also shown excellent soft skills and communication powers to get across effectively. I wish him all the best in every facet.
By Yusuf Hassan (Colleague) on November-16-2013