



Information Technology Solutions Developer (Master's Degree)

Career Summary

Focused, dedicated and highly experienced professional offering over 17 years of IT management expertise within a multitude of service-based industries ranging from real estate, general trading, government organizations, transport and logistics to investment and financial services.

Key IT Projects

- **E-Commerce Projects:** Fully automated customized CRM & E-Commerce portals with smart features used for marketing and analytics strategies and equipped with SEO standards, smart products display and many more smart features were developed and being maintained under my supervision.
- **B2B Travel Trade Solution:** A fully automated B2B, B2C travel trade e-commerce solution.
- **HR/Payroll Application:** A fully automated system, modules include are time/attendance, payroll, E-leave, document management, performance management, gratuity, employee loans, employee's comp. and bens.
- **Marketing Analysis System:** A fully automated CRM with analytics and reporting capabilities with forecasting features/ emailing marketing features integration.
- **Customization and Implementation Autonomy Virage Broadcast Monitoring System.**
- **ANPR.**
- **Electronic Property Management System.**
- **Employee Benefits Management System.**
- **School attendance management system.**
- **Hospitality management system.**
- **Inventory management system**
- **Web Hosting Management Setups**
- **B2B Travel Trade Solutions integrated with SAP**
- **B2B Trading Solutions integrated with 7 B2C Websites at same time with SAP Business One**

Work Experience

Other Projects, UAE

- B2B Travel Trade Online System with Workflow connecting with SAP ERP
- B2B Trading System Using Artificial Intelligence connecting with SAP ERP
- B2C and B2B Intercompany Systems for 25 Stores Hub connecting with SAP ERP
- E-Commerce with SAP HANA
- Setup of Web Hosting Solutions

Director, Smartgators, UAE

United Arab Emirates, Dec 2019 – Present

- Symmetrical E-Commerce | Symmetrical ECommerce Middle East & North Africa

Head of IT, Smartgators, UAE,

United Arab Emirates, June 2010-Dec 2019

- Advise business objectively on where IT initiatives resulting in business added value

- Planning the IT strategy and project management
- Manage the IT operations
- Agreeing costs, timescales and standards to be met and monitoring these through the project
- Plan budget, reviews and cost savings
- Transition of technology to meet business requirements
- Management and business updates on projects and solutions
- Solution and Service delivery based on business requirement

PROJECTS AND RESPONSIBILITIES

1. B2B and B2C E-Commerce Websites Development (53 Projects)
2. SAP Business One implementation and administration (3 Companies)
3. Proposing, defining and executing the development of Add-ons for SAP Business One (7 Add-ons)
4. Implementation of PABX System for a client
5. Writing Code for E-Mail marketing software using Artificial Intelligence.
6. Implementation and administration of HR Management and time/ attendance software.
7. Administrating and advising technical team for overall IT projects.
8. Provision of Web Hosting Management with different architectures.

Senior IT Engineer, Gulf Security Systems Dubai/Kuwait,

IT Manager, July 2010-May2011

- Overall responsibility for the successful planning, execution, monitoring, control and closure of a project.
- Managing Full implementation and installation of the Broadcast monitoring System ensuring that all installations of hardware and software are configured well and completed before deadline.
- Development and Integration of Arabic UI on Broadcast monitoring System Application.
- Software trainings.

PROJECTS

1. Broadcast Monitoring System.
2. Automated Number Plate Recognition System (ANPR)

Senior Consultant, RBS

Dubai, UAE, Senior Consultant, April 2008- June 2010

General Manager, AIZ Industries and Software House, IT Department, 2004 – April 2008

PROJECTS

Implementation of all following mentioned software and online/onsite support

3. Stock Inventory System.
4. E-Commerce Business websites for retail and wholesale.
5. Hospitality software solution
6. Manufacturing Processing System.
7. Client Relationship Management System
8. Technical Support Queries System.
9. Procurement Process Management Systems
10. Human Resources Management System. (HRMS)
11. Electronic Property Management System (EPMS)
12. Earthquake effected Database with joint project "Implementation of Area Risk Management System "

System Analyst, [United Nations Higher Commissioner For Refugees -INTEROS,](#)

Peshawar, 2003 - 2004

PROJECTS

13. Repatriation of Afghan Refugees Database and graphical GEO MIS (UNHCR)
14. Area Risk Management System
15. Stock Inventory Database and Purchase Processing System.
16. Satellite Network Installation
17. Technical Support Queries and Remedy System
18. Process Management System
19. HRM system case study and reports.

IT Coordinator, Pakistan AL Hasan Digital Consultants, Pakistan, 2000-2003 (Part Time)

EDUCATION

Master's Degree in Information Technology

CECOS University, Pakistan, 2004

| DISTINCTIONS | | | | |
|--------------|--|----------------|------------------|------|
| No | Distinction | Event Location | Placement | Year |
| 1 | Shining Star All Pakistan Software Competition | Pakistan | 1st Position | 2003 |
| 2 | IFAST (Fast University) | Pakistan | 1st Position | 2005 |
| 3 | Punjab Tech | Pakistan | Participation | 2004 |
| 4 | University Database | Pakistan | 1st Prize | 2001 |
| 5 | AIZ Industries & Software House | Pakistan | Excellence Award | 2008 |

Other Technical Knowledge

Computer Languages

[Java](#) Language, Microsoft Visual Studio, C/C++, HTML/XML, PHP, ASP.NET, JavaScript

Databases

MS SQL Server, MySQL, Oracle

Web Servers

IIS Server, Apache, Glassfish, WAMP

Packages and Tools

I am a solution developer and open to use any tool in different ways or can develop as per need

Hardware and Networking

IT Solutions development, windows servers (2008, 2012,2016), Network Installations, security system and CCTV camera installations and management, DHCP, Vlan, DNS, NAT, VPN Server and Client SANS, NAS, VMware, Firewalls, sharing and bandwidth management, routing and remote access, Telephony Systems, SEO Programming, SEO and Techniques.....

Personal

Date of Birth : July 24, 1980
NOC : Available
Marital Status : Married
Email : irtesamh@gmail.com
Languages : English, Hindi, Urdu, Arabic
Address : United Arab Emirates

References : AVAILABLE ON REQUEST