**Farhan Amir**

**VCP, ITIL, MCITP, CCNA, DELL**

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| Contact | +971 (0) 528026526  |
| E-mail | onlinefarhan@gmail.com | Skype | onlinefarhan |
| LinkedIn | <https://www.linkedin.com/in/farhan-amir-75a00b14/> |

**PERSONAL PROFILE**

A multi-skilled IT Professional with good all-round supervisory and technical expertise. Very capable with a proven ability to ensure the smooth running of ICT systems and to provide IT services that will improve the efficiency and performance of a company. Adept at developing and implementing policies and procedures. Highly familiar with review, selection and purchase of hardware and software system. Able to suggest and implement improvements to reduce cost and improve efficiency.

**PROFESSIONAL SKILLS**

**Servers and STORAGE:**

* Dell Chassis Power Edge M1000c with M630 & M640 Servers, Rack Servers Dell R5xx/R7xx Series. EqualLogic SAN P6210, Compellent SAN SC5020, Backup Appliance DR4300, 4100 and 2000v.
* HP ProLiant Servers DL385 G6, DL 380 G7, DL 180 and HP Storage Works MSA 2000 Series.
* IBM Blade Center H and IBM SAN DS 3000 and 3512.
* Fujitsu Server RX300S4 and Fujitsu SAN Cat SX60.
* EMC Data Domain DD6300, VNXe Series Storage Systems.

**Operating Systems and applications:**

* Microsoft Windows Server 2008/2012/2016, Active Directory, DNS, DHCP, Group Policy Management and Windows Clustering etc.
* Microsoft Exchange Server 2016, SQL Database, System Center Applications and Skype for Business.
* Management Applications which includes Manage Engine Applications, Promodag & LANDesk etc.
* Familiar with Linux, MAC Environment.

**Server and desktop Virtualization:**

* VMware VSphere includes VCentre Server, ESxi Hypervisor, VMware Workstation & Convertor.
* Microsoft Hyper-V and Citrix.

**Backup/ARCHIVING & recovery Softwares and appliances:**

* Veeam Enterprise Backup includes Veeam Backup & Recovery, Veeam Monitor, Veeam Reporter and Veeam Business View tools.
* Dell/Quest NetVault Backup and Rapid Recovery.
* EMC Data Protection Suite for Backup and Archiving.
* Symantec Backup Exec.
* Tape Libraries Dell Power Vault TL4000 and HP Storage Works G2.

**Network Security, monitoring and Management:**

* Antivirus and Anti-Malware Solutions. Symantec End point protection, MacAfee Antivirus with ePolicy Orchestrator.
* Network, Application, Virtualization, configuration and storage monitoring using Orion Solarwinds.
* Internet monitoring, web filtering, and spam firewall (Bluecoat Proxy & Barracuda Spam Firewall).

**Routers, Switches & Wifi Access Points:**

* Familiar with different routers, switches, firewall and wireless Infrastructure Installation and Configuration.

**Mobile Devices:**

* Delivering & Supporting of Apple, Android and Blackberry devices.

**EDUCATION**

**MSc (Telecommunication & Computer Network Engineering)**

London South Bank University, United Kingdom

**PGD (Information Technology)**

London College of Business Studies, United Kingdom

**MCS (Masters in Computer Science)**

University of Karachi - Karachi, Pakistan

**Certifications**

**VMWARE**

* 2V0-631: VMware Certified Professional 6 **-** Cloud Management and Automation
* VCP550: VMware Certified Professional 5 - Data Center Virtualization
* VCP510: VMware Certified Professional 5 - Data Center Virtualization
* VCP410: VMware Certified Professional 4 - Data Center Virtualization

**CISCO**

* CCNA - Cisco Certified Network Associate

**DELL**

* Dell EqualLogic Advanced Management and Data Protection Tools

**MICROSOFT**

* Exchange Server 2010 Configuring. (MCTS)
* Windows Server 2008 Active Directory, Configuring. (MCTS)
* Windows Server 2008- Server Administrator. (MCITP)
* Windows Server 2008 Network Infrastructure- Configuration. (MCTS)
* Configuring Windows Client. (MCTS)

**EXIN**

* ITIL V3 Foundation

**TECHNICAL TRAINNINGS**

* **Dell EqualLogic PS Series Advanced Management & Data Protection Tools**

From **Dell Education Services, Dubai.**

* **cLOUD WORKSHOP (ccsk)**

GITEX Technology Week, Dubai, UAE.

* **VMware VSPHERE TROUBLESHOOTING**

From **Global Knowledge Dubai.**

* **ITIL (Information technology infrastructure library)**

From **New Horizon Pakistan Pvt. Ltd.**

* **Microsoft certified IT Professional -** (ServerAdministrator)

From **New Horizon Pakistan Pvt. Ltd.**

* **ccna (Cicso Certified Network Associate)**

From **CCTC Pvt. Ltd.**

* **Autonomy Technical Training, Security & Surveillance**

Training of Autonomy Virage Security and Surveillance Softwares Including Digital/Network Video Recording, Automatic Number Plate Recognition (ANPR), Intelligent Scene Analysis System (ISAS) and Face Recognition System.

From **Autonomy Systems Limited, Cambridge, United Kingdom.**

**PROFESSIONAL EXPERIENCE**

* **SENIOR SYSTEMS ENGINEER at Ministry of Infrastructure Development – United Arab Emirates.**

**(Apr 2014 – Till Date)**

Responsible to manage Ministry of Infrastructure Development, UAE IT Infrastructure of 170+ Physical/Virtual Servers and 1000+ Nodes with 6 Data Centres (Dubai, Abu Dhabi, Sharjah, Ras al khaima, and Fujairah).

**Duties**

* Managing, Installation and configuration of Enterprise Network including Microsoft Windows Server 2012/2016, Active directory, DNS, DHCP, GPO Exchange Server, SCCM, Skype for Business, File and Print Server, Anti-virus, LANDesk, Orion Solarwinds and Manage Engine Applications and network devices Switches, Routers, Firewalls, and wireless AP etc.
* Virtual Infrastructure implementation and management includes VMware and Microsoft Hyper-V and Citrix.
* Plan and Configuring backup and archiving procedure and policies using different software like Veeam, Dell/Quest NetVault, Rapid Recovery, EMC Data Protection and Symantec Backup Exec.
* Execute recovery procedure in case of any failure.
* Managing SAN and Servers (Dell/EMC , IBM , HP, Fujitsu)
* Strengthening the IT infrastructure through to implementing new technologies.
* Designing and implement Solutions for upcoming Ministry Projects with multiple Vendors.
* Perform routine audits for servers and applying OS updates, patches and configuration changes.
* Ensure smooth communication between head office and branches.
* Manage all Network printers Installation and Maintenance.
* Visit remote locations for software or hardware installation/ troubleshooting
* Managing Team of Desktop Engineers and Assign task based on service desk tickets additionally training them and giving technical support.
* **SYSTEM/NETWORK ADMINISTRATOR at Data Steel Pipe Industries Pvt. Ltd. Karachi.**

**(Oct 2009 to Apr 2014)**

Responsible for the day to day IT requirements of the company such as user management, trouble shooting, help and advice. Maintaining Server & desktop applications, local area networks, IT security and telecommunications.

**Duties**

* Management of HP Proliant DL 385 G6 for virtual Machine Hosts, HP Proliant DL 180 Server for Vcentre Server and HP Storage Works 2000.
* VMware Vcentre, VMware View Manager and VMware Workstation Management.
* Veeam Essential Plus Management, included Veeam Backup & Replication, Veeam Monitor, Veeam Reporter, Veeam Business view and Veeam FastSCP.
* Administration and Management of Microsoft Windows Server 2008, Active Directory infrastructure, Microsoft Exchange Server, Microsoft TMG Server.
* Execution of backup process using NT Backup. Perform backup on a daily basis with different level like Normal, Incremental and Differential etc.
* Administration and Management of LAN infrastructure, including Cisco Routers, Switches, wireless Access points, Security Appliances (Cisco Firewall) and network printers.
* Management of remote access VPN and site to site VPN connection to facilitate the user to connect the office remotely also connection between different offices.
* Configuration and Maintenance of Symantec End point protection antivirus solution.
* Responsible for hardware and software installation, maintenance and repair.
* To evaluate, test, advise, train and support I.T. related projects.
* Writing documentation for ICT procedures, users, systems and disaster recovery.
* Troubleshooting and execution of recovery procedures in case of any failure.
* **NETWORK ADMINISTRATOR / NOC ADMINISTRATOR at GCS (Pvt) Limited. Karachi.**

**(Mar 2009 to Oct 2009)**

Responsible for Manage and Administrate Wireless Video Security Surveillance System of City District Government Karachi, Pakistan

**Duties**

* Administration and Management of Wireless Video Security Surveillance System of City District Government Karachi.
* Administration and configuration of IBM Servers x3550, x3650, IBM SAN Server DS 3000 in Windows 2003 Server environment
* Administration and configuration of Security & Surveillance Softwares. Milestone Surveillance Management System and Virage Security & Surveillance System.
* Provide assistance in the planning, implementation and testing of new systems.
* Monitoring Network and Server performance and Ensuring networks & servers are fully operational.
* Resolve all technical issues related to IT, Wireless, Networking, Management and Business development.
* Assist the R&D team in the testing of new products like Security Cameras, Security Alarm Systems and other security devices, Network devices like Router, Switches, Access Points and computer systems.
* **SYSTEM/NETWORK SUPPORT ENGINEER at Kaizen Technology, London**

**(Jan 2006 – Sep 2008)**

* Installing, supporting and maintaining new hardware and software infrastructure.
* Allocating network resources and monitor their usage.
* Suggesting and providing IT solutions to business and management problems.
* Ensuring that all IT equipment complies with industry standards.
* Analysing and resolving faults, whether it is a major system crash or a forgotten password.
* Providing training and technical support for users with varying levels of IT knowledge and competence.
* Working closely with other departments and collaborating with other IT staff.
	+ **LAB ENGINEER / NETWORK SUPPORT ENGINEER at Hamdard Institute of IT, Hamdard University, Karachi - (June 2002 – September 2004)**
* Local Domain / Network Administration, Management and support.
* Setting up user accounts, permissions and passwords.
* Installing, supporting and maintaining new hardware and software.
* Troubleshoot issues raised by Students.
* Demonstrate Lab Practicals and Maintain lab documents.

**PERSONAL INFORMATION**

FATHER’S NAME : Abdul Mujeeb Amir PASSPORT No. : CL1223902

MARITAL STATUS : Married DOB : 20-09-1978

NATIONALITY : Pakistani UAE Driving Licence. : Yes

**REFERENCES**

Furnished on request.